

TOWN of DEEP RIVER Parks & Recreation Commission

Bus Trip Policy:

Please inform us of any special needs you may have at the time you make your reservation. Please note that we must know in advance if you have a disability that prevents your independence. A travel companion who will assume full responsibility for your care and mobility must accompany you. Passengers requiring a wheelchair must provide their own collapsible wheelchair. If you choose to bring a motorized scooter, it is your responsibility to load it onto and off of the motor coach.

<u>TOUR COMPONENTS AND PRICES ARE SUBJECT TO CHANGE</u>: All participants must sign a release of liability waiver to claims, assumption of risks and indemnity agreement prior to participation. The bus company and town of Deep River acts only as the agent for the passenger, and accepts no responsibility in whole or in part for any delays, cancellations, inconveniences, loss, damage or injury to person or property, resulting from mechanical defect or failure, of any nature, howsoever caused, or for any substitution of hotels or other event or attraction, as deemed necessary, for any reason such as acts of God, war, terrorism, strike, weather, traffic, or beyond the control of The Deep River Parks and Recreation Commission. The Deep River Parks and Recreation Commission reserves the right to vary itineraries and prices and to substitute hotels, events, or attractions of equal or better quality, if necessary with or without notice. Deep River Parks and Recreation and the Town of Deep River, cannot be responsible, nor assume liability or accept claims for loss or damage of personal property due to breakage, theft, or wear and tear through bus or hotel, or group carrier handling and is not responsible for any personal items left behind.. All trips will be held rain or shine. No refunds will be issued unless the trip is cancelled by the bus company or the event is canceled by the venue.

<u>APPROPRIATE CLOTHING</u>: We suggest you wear comfortable walking shoes or sneakers while on tour. All trips operate rain or shine. Bring a light jacket or sweater for the motor coach.

<u>COACH SEATING</u>: Motor coach seats, with the exception of the first seat towards the front of the bus in each row, are not reserved and are available on a first come first served basis. We suggest arriving early to the bus in order to secure the seat of your choice.

<u>SMOKING</u>: In accordance with the law, smoking is not permitted onboard the coach or in most hotels. <u>ALCOHOL</u>: Consumption of alcohol is not allowed onboard family themed bus trips. Alcohol may be stored onboard the coach as long as it is unopened and secure. If a participant has been thought to have consumed an excessive of alcohol and/or is exhibiting unruly behavior, the Parks and Recreation on board representative reserves the right to ask the passenger to leave the bus and secure his/her own



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transportation home at their expense.

<u>BAGGAGE:</u> For trips requiring baggage, each passenger is permitted to bring one piece of luggage for storage in the luggage bay of the coach. This includes any rolling "airplane carry-on" luggage. In consideration of our Drivers, we request that each piece of luggage not exceed 50 lbs. A small bag or purse, if carried by the passenger and stored in the overhead compartment on the coach, is permissible. MEDICATIONS SHOULD BE CARRIED WITH YOU ON BOARD THE COACH.

<u>HOTEL ACCOMMODATIONS</u>: TRIPLES and QUADS are sold with the understanding that there will be two double beds in the room. In some hotels, triple accommodations are two beds and a roll-away cot. If cots are available, they may be subject to an additional charge by the hotel. Requests for adjacent room, adjoining room, 1st floor room, or smoking/non-smoking room can be made at the time of booking, but cannot always be guaranteed.

<u>GRATUITIES</u>: The cost of your tour includes gratuities for the driver, baggage service at hotel, meals which are included in the tour, and all related taxes, unless otherwise specified. If you wish, additional appreciation may be extended on an individual basis. Guidelines are: Driver-\$3.00 per person per day, Tour Director-\$3.00 per person per day.

<u>YOUNG TRAVELERS</u>: The Town of Deep River Parks and Recreation offers several one-day trips with reduced rates for children. However, all children will require to pay for a seat on the bus, so even trips to destinations that offer free admission for young children will incur a cost for children to participate. Travelers who are under 18 years old must be accompanied by an adult (and on overnight vacations must room with an adult).